



STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

Increasing Connections to Care for the BH Population After ED Discharge

A Learning Collaborative by the NJ Department of Health in partnership with Public Consulting Group

A resource of the Quality Improvement Program – New Jersey

May 14, 2021

11:00am – 12:00pm



Solutions that Matter

DOH Leadership



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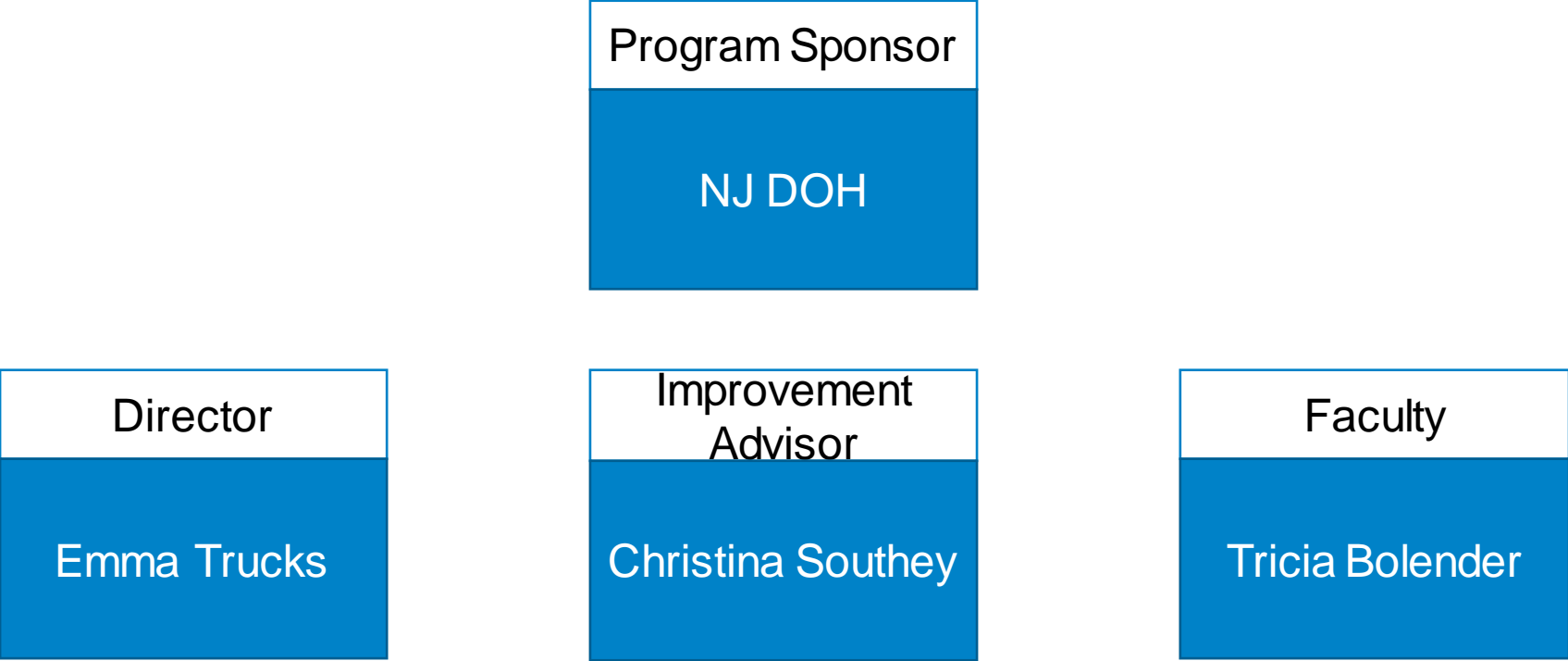
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Welcome & Introductions



- *Additional Faculty and Speakers TBA*

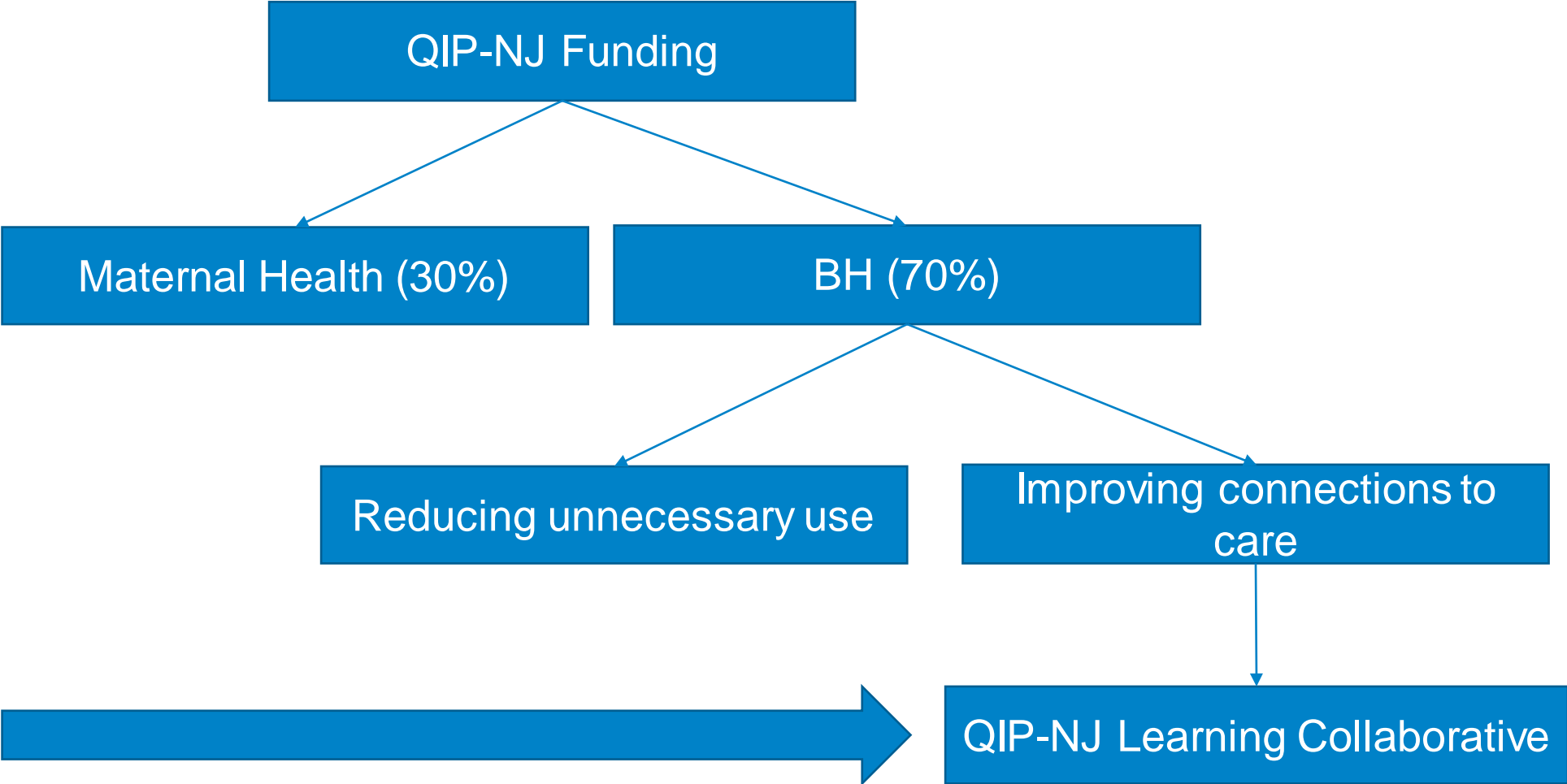
Today's Objectives

Your hospital is invited to participate in the QIP-NJ BH Learning Collaborative beginning in September!

By the end of today's session, we hope to provide information on how the collaborative will support you. Including:

- Collaborative background / overview;
- Collaborative aim and design;
- Benefits of - and factors driving - successful participation;
- How to join.

Collaborative Background / Overview



Enter your response in the Q&A:

What is your greatest challenge connecting patients to care after an ED discharge?



Making a Difference for Patients

Cisily Brown is a long-time New Jersey resident, community advocate, and member of the Camden Coalition's consumer voices bureau, Amplify.

[To listen to Cisily Brown share her experience in a NJ ED, please access the recorded presentation available at <https://qip-nj.nj.gov/resources.html>]

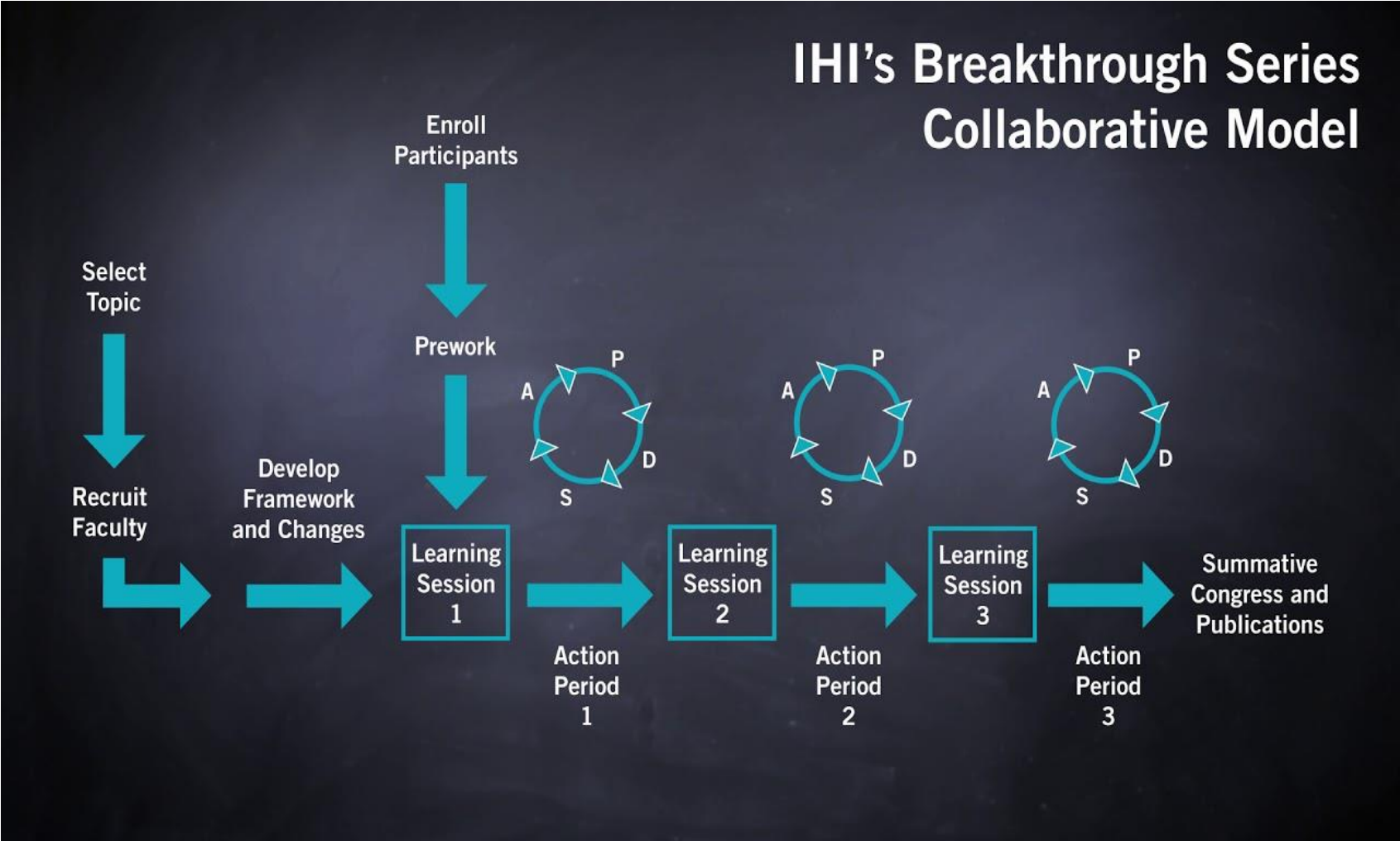
Collaborative Aim

Increase follow-up visits for patients with mental health or substance use disorder diagnoses within 30 days of ED discharge:

The aim will be achieved through improvements in the following areas:

- Standard, evidence-based care practices in the ED;
- Effective relationships with community partners;
- Adopting trauma-informed care practices; and
- Patient and chosen family engagement.

Collaborative Design



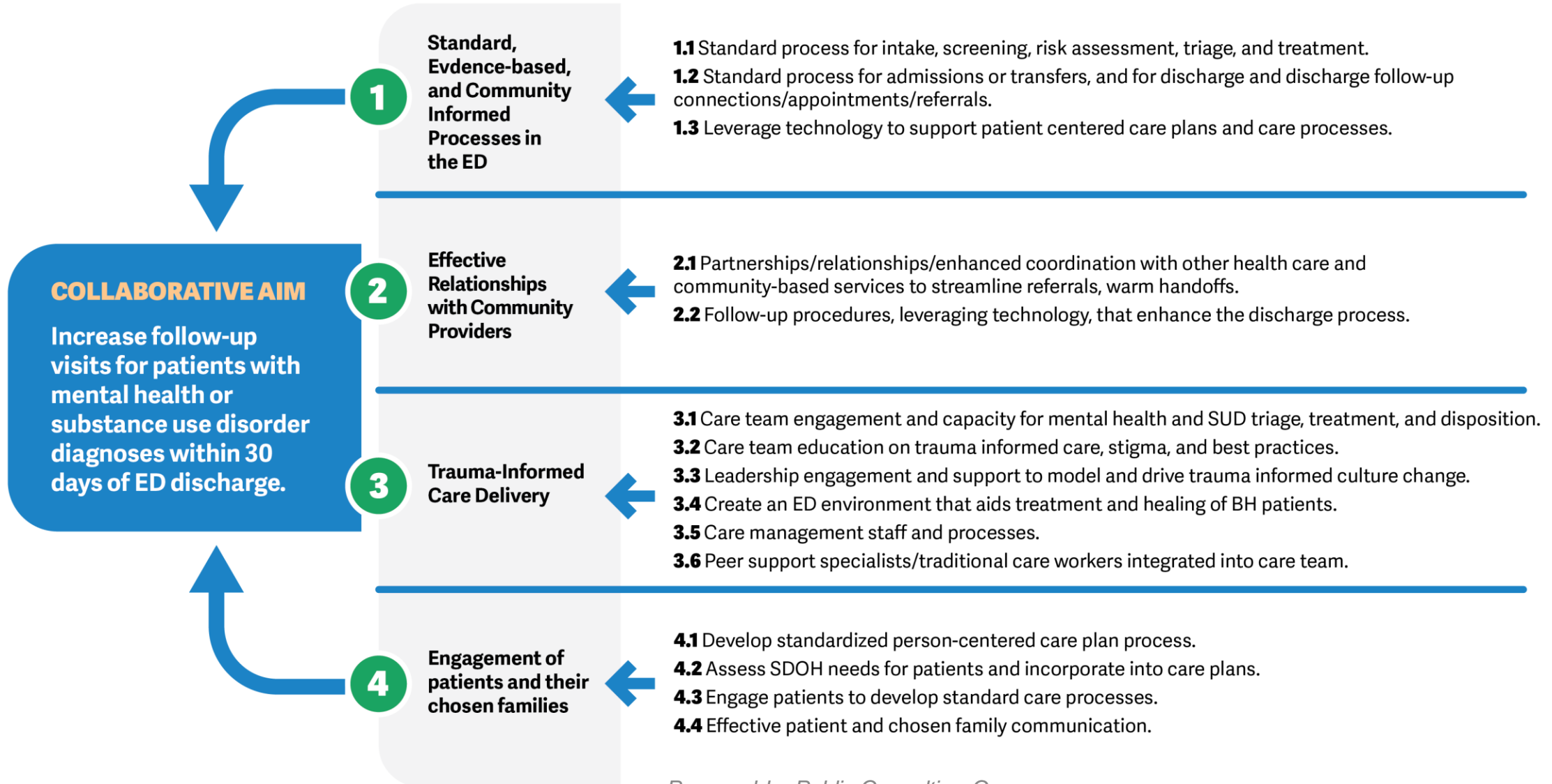
Additional Support Provided through QIP-NJ's Collaborative Design

- One-on-one coaching during onboarding and throughout the Collaborative.
- Leadership track to provide training and peer-to-peer learning for those overseeing quality or operations in the ED.

Key Driver Diagram

PRIMARY DRIVERS

SECONDARY DRIVERS



Benefits of Participation

- Support to meet performance targets on some QIP-NJ pay-for-performance measures;
- Access to State and national clinical and improvement experts in the field;
- Training for frontline care team and leadership;
- Personalized coaching from improvement advisors;
- Increased quality improvement capacity across team members;
- Access to a peer learning network;
- Continuing professional education credits.

Enter your response in the Q&A:

What aspect(s) of the Collaborative do you think will help you the most?

Factors Driving Successful Participation

- Teams that have been successful in Collaboratives find that the following commitments are essential:
 - Form an interprofessional team that meets at least monthly
 - Complete pre-work self-assessment
 - Attend learning session conferences (half-day events)
 - Attend the monthly coaching sessions (60 to 90-minute virtual engagements)
 - Collect data on collaborative measures each month

How to Join

- Identify a team leader and/or clinical champion to lead the project.
- Complete a [Participation Interest Form](#) due by July 23rd.
- Have hospital leadership sign a letter of support for team's participation.
- Want to find out more?
 - Review Collaborative [Charter](#) and [Change Package](#) online.
 - Schedule a one-on-one with us to go over any questions.
 - Information Session #2 on July 15th @ 11am.
- Questions, comments or requests for additional support in this process, email qip-nj@pcgus.com.